

COUNTRIES			CODES		VOUCHERS SOLUTIONS					MERCHANDISE CATALOG Could cover all countries from below regional platforms				CONSULTING
Accor Services Offices	City	Addresses	Country International Code	Currency	Multi retailer Voucher	Mono brand Vouchers	Delivery Timelines (days)	Delivered from	Customer Service Language	Merchandise	Delivered From	Customer Service Language	Delivery Timelines (weeks)	Rewards recommendation
Argentina	Buenos Aires	Accor Services Argentina - Av. Díaz Vélez 4367 C1200AAK Bs. As. - Argentina www.accorservices.com.ar	AR	Pesos ARS	1		6	Argentina	Spanish	Yes	Argentina	Spanish	4 to 5 weeks	Vouchers
Australia	Sydney	Accor Services Australia PO BOX Q1436 Sydney NSW 1230  Street Address: Level 3, 44 Market Street Sydney NSW 2000 Australia www.accorservices.com.au	AU	Dollars AUD		23	6	Australia	English	Yes	Australia	English	4 to 5 weeks	Both
Austria	Wien	Accor Services Austria GmbH Am Euro Platz 1 1120 Wien Austria www.accorservices.at	AT	Euro EUR	1	6	8	Austria	Austrian	Yes	Germany	German / English	4 to 5 weeks	Vouchers
Belgium	Brussels	Accor Services Belgique 54, avenue H. Debroux Boîte 6 - 1160 Bruxelles www.accorservices.be	BE	Euro EUR	1	5	6	Belgium	French / Flemish	Yes	France	French	4 to 5 weeks	Vouchers
Brazil	Sao Paulo	ACCOR SERVICES Av. Paulista, 2.313 - 10º andar - Cerqueira César CEP: 01311-934 - São Paulo – SP Brasil www.ticket.com.br	BR	Reais BRL	1		7	Brazil	Portuguese	Yes	Brazil	Portuguese	4 to 5 weeks	Vouchers
Bulgaria	Sofia	АККОР СЪРВИСИЗ БЪЛГАРИЯ АД бул. Цариградско шосе 137, 1784 София www.accorservices.bg	BG	Leva BGN	1		7	Bulgaria	Bulgarian	Yes	Germany	German / English	4 to 5 weeks	Vouchers
Canada (partner)	Montreal	Montreal	CA	Dollars CAD		98	5	Canada	French / English	Yes	Canada	French / English	4 to 5 weeks	Both
Chile	Santiago	Accor Services Chile Napoleón 3233 - Las Condes - Santiago - Metro El Golf Chile www.accorservices.cl	CL	Pesos CLP	1		6	Chile	Spanish	Yes	Chile	Spanish	4 to 5 weeks	Vouchers
China	Shanghai (HQ) Beijing	Accor Services China 0202 - 0205, Plaza 66 - II, No. 1366, Nanjing West Road, Shanghai, 200040, China www.accor-services.com.cn	CN	Renminbi CNY	N/A	2	20	China	Chinese	Yes	China	Chinese	4 to 5 weeks	Merchandise
Czech Rep	Praha	Accor Services CZ s.r.o. Na Poříčí 5 110 00 Praha 1 Czech Republic www.accorservices.cz	CZ	Koruny CZK	1	2	7	Czech Rep	Czech	Yes	Germany	German / English	4 to 5 weeks	Vouchers
Denmark	From Munchen / Munich (GER)	Accor Services GmbH Hanns-Schwindt-Straße 2 81829 München Deutschland www.accor-services.de	DK	Kroner DKK		4	6	Denmark	English	Yes	Germany	German / English	4 to 5 weeks	Vouchers
Finland	Helsinki	Accor Services Delicard Oy, Pultitie 18, 00880 Helsinki Finland, puh. www.delicard.fi	FI	Euro EUR		2	6	Finland	English	Yes	Germany	German / English	4 to 5 weeks	Vouchers
France	Malakoff Paris	Accor Services Immeuble Colombus 166-180 Boulevard Gabriel Péri 92 240 Malakoff France www.accorservices.fr	FR	Euro EUR	1	7	6	France	French	Yes	France	French	4 to 5 weeks	Vouchers
Germany	Munchen / Munich	Accor Services GmbH Hanns-Schwindt-Straße 2 81829 München Deutschland www.accor-services.de	DE	Euro EUR	1	15	7	Germany	German	Yes	Germany	German	4 to 5 weeks	Vouchers
Greece	Athens	Accor Services Greece 33, Galatsiou Avenue & Markora 11141 Athens Greece www.accorservices.gr	GR	Euro EUR	1	1	6	Greece	Greek	Yes	France	French / English	4 to 5 weeks	Vouchers

Hong Kong	Hong Kong	Accor Services Surf Gold Unit 1025, 10/F Hong Kong International Trade & Exhibition Centre, No. 1 Trademart Drive, Kowloon Bay, Hong Kong www.surfgold.com	HK	Dollar HKD		34	20	Hong Kong	English / Chinese	Yes	Hong Kong	Chinese / English	4 to 5 weeks	Merchandise
Hungary	Budapest	Accor Services Hungary 1075 Budapest, Kéthly Anna tér 1. Hungary www.accorservices.hu	HU	Forint HUF	1	2	5	Hungary	Hungarian	Yes	Germany	German / English	4 to 5 weeks	Vouchers
India	Mumbai	Accor Services India 106-108, Shah & Nahar Industrial Cmplx, Off. E. Moses Road, Worli, Mumbai-400018 India www.accorservices.co.in	IN	Rupees INR	2		5	India	English / Hindi	Yes	India	Hindi / English	4 to 5 weeks	Vouchers
Indonesia	Jakarta	Accor Services Surf Gold Sastra Graha It 3A Suite 3303 Jl. Raya Perjuangan 21 Kebun Jeruk Jakarta 11530 Indonesia www.surfgold.com	ID	Rupiahs IDR		21	20	Indonesia	Bahasa	Yes	Indonesia	Bahasa	4 to 5 weeks	Vouchers
Ireland	From Chester (UK)	Accor Services Capital Incentives Carlton House, Sandpiper Court, Chester Business Park, Chester, CH4 9QE United Kingdom www.capital-incentives.co.uk	IE	Euro EUR	1	11	8	Ireland	English	Yes	UK	English	4 to 5 weeks	Merchandise
Italy	Milan	Accor Services Italia Srl Via G.B. Pirelli 18 20124 Milano - Italia www.accor-services.it	IT	Euro EUR	1	4	7	Italy	Italian	Yes	France	French / English	4 to 5 weeks	Vouchers
Japan	From Hong Kong	Accor Services Surf Gold Unit 1025, 10/F Hong Kong International Trade & Exhibition Centre, No. 1 Trademart Drive, Kowloon Bay, Hong Kong www.surfgold.com	JP	Yen JPY		5	20	Japan	Japanese	Yes	Japan	Japanese	4 to 5 weeks	Merchandise
Lebanon	Metn	Accor Services s.a.l. Imm. Hachem, 2nd floor Electricity street Sid el Baouchrieh, Metn 2612 2516 Lebanon www.ticket-restaurant.com.lb	LB	Pounds LBP		1	8	Lebanon	French / Arabic	Yes	France	French / English	4 to 5 weeks	Vouchers
Luxemburg	Luxemburg	Accor Services TRL sa 46a Avenue John-F. Kennedy L-1855 Luxembourg www.accorservices.lu	LU	Euro EUR	1		6	Luxemburg	French / Flemish	Yes	Germany	German / English	4 to 5 weeks	Vouchers
Malaysia	Singapore	Accor Services Surf Gold 401 Commonwealth Drive #04-04 Haw Par Technocentre Singapore 149598 Singapore www.surfgold.com	MY	Ringgits MYR		11	20	Malaysia	English	Yes	Malaysia	English	4 to 5 weeks	Merchandise
Mexico	Mexico DF	ACCOR SERVICES Lago Rodolfo No. 29 Col. Granada 11520 México, D.F. Mexico www.accorservices.com.mx	MX	Pesos MXN	1		5	Mexico	Spanish	Yes	Mexico	Spanish	4 to 5 weeks	Both
Morocco	Casablanca	Accor Services Maroc S.A.S. 110 Boulevard Zerkouni 20100 Casablanca Maroc www.accorservices.ma	MA	Dirhams MAD	1		5	Morocco	French / Arabic	Yes	France	French / English	4 to 5 weeks	Vouchers
Netherlands	Rotterdam	Accor Services Nederland Postbus 29048 - 3001 GA Rotterdam Netherland www.accorservices.nl	NL	Euro EUR	1	6	6	Netherlands	Dutch	Yes	Germany	German / English	4 to 5 weeks	Vouchers
New Zealand	From Sydney (AU)	Accor Services Australia Level 3, 44 Market Street Sydney NSW 2000 Australia www.accorservices.com.au	NZ	Dollars NZD		12	6	New Zealand	English	Yes	New Zealand	English	4 to 5 weeks	Vouchers
Norway	Munchen / Munich	From Accor Services GmbH Hanns-Schwindt-Straße 2 81829 München Deutschland www.accor-services.de	NO	Kroner NOK		3		Germany	German	Yes	Germany	German	4 to 5 weeks	Vouchers

30	Peru	Lima	Accor Services Peru Calle Antequera 777, Piso 2 - San Isidro - Lima, Perú www.accorservices.com.pe	PE	Nuevos Soles PEN	1	8	Peru	Spanish	Yes	Peru	Spanish	4 to 5 weeks	Vouchers
	Philippines	From Hong Kong	Accor Services Surf Gold Unit 1025, 10/F Hong Kong International Trade & Exhibition Centre, No. 1 Trademart Drive, Kowloon Bay, Hong Kong www.surfgold.com	PH	Pesos PHP	41	20	Philippines	English	Yes	Philippines	English	4 to 5 weeks	Merchandise
	Poland	Warsaw	Accor Services Polska Sp. z o.o. ul. Przemysłowa 30 00-450 Warszawa Poland www.accorservices.pl	PL	Zloty PLN	1	2	Poland	Polish	Yes	Germany	German / English	4 to 5 weeks	Vouchers
	Portugal	Lisbon	Accor Services Portugal Alameda dos Oceanos, Lote 2.08 Piso 0 1990-096 Lisboa Portugal www.accorservices.pt	PT	Euro EUR	1	2	Portugal	Portuguese	Yes	France	French / English	4 to 5 weeks	Vouchers
	Romania	Bucharest	Accor Services SRL Calea Șerban Vodă 133, sector 4 cod 040205, București România www.accorservices.ro	RO	New Lei RON	1	6	Romania	Romanian	Yes	Germany	German / English	4 to 5 weeks	Vouchers
	Singapore	Singapore	Accor Services Surf Gold 401 Commonwealth Drive #04-04 Haw Par Technocentre Singapore 149598 Singapore www.surfgold.com	SG	Dollars SGP		16	Singapore	English	Yes	Singapore	Chinese / English	4 to 5 weeks	Merchandise
	Slovakia	Bratislava	Accor Services Slovakia, s.r.o. City Business Center Karadžičova 8, P.O. Box 21 20 15 Bratislava 215 Slovakia www.accorservices.sk	SK	Koruny SKK	1	7	Slovakia	Slovak	Yes	Germany	German / English	4 to 5 weeks	Vouchers
	South Africa	Johannesburg	Accor Services South Africa 20 Melrose Piazza, 3rd Floor, Melrose Arch, Johannesburg South Africa www.accorservices.co.za	ZA	Rand ZAR	1	5	South Africa	English	Yes	South Africa	English	4 to 5 weeks	Vouchers
	South Korea	Seoul	Accor Services Surf Gold No. 1201, 12th Floor, Inyoung Bldg. 44-11 Yoido-dong, Youngdeungpo-ku Seoul 150890 South Korea www.surfgold.com	KR	Won KRW		5	South Korea	Korean	Yes	South Korea	Korean	4 to 5 weeks	Merchandise
	Spain	Madrid	Accor Services C/ Ribera del Loira 56-58 1º 28042 Madrid Espana www.accorservices.es	ES	Euro EUR	1	6	Spain	Spanish	Yes	France	French / English	4 to 5 weeks	Vouchers
	Sweden	Stockholm	Accor Services 105 40 Stockholm, besöksadress Liljeholmsstranden 3. Växel Sweden www.accorservices.se	SE	Kronor SEK		4	Sweden	Swedish	Yes	Germany	German / English	4 to 5 weeks	Vouchers
40	Switzerland	Crissier	Accor Services Switzerland 4, chemin de l'Esparcette 1023 CRISSIER Suisse www.accorservices.ch	CH	Francs CHF		9	Switzerland	French / German	Yes	Germany	German / English	4 to 5 weeks	Vouchers
	Taiwan	Taipei	Accor Services SurfGold Pte Ltd. Taiwan Branch Room A, 11F-3, 89, Sung Jen Rd., Exchange Square 1 Taipei, Taiwan, R. O. C. www.surfgold.com	TW	Dollar TWD		6	Taiwan	Chinese / English	Yes	Taiwan	Chinese / English	4 to 5 weeks	Merchandise
	Thailand	From Singapore	Accor Services Surf Gold 401 Commonwealth Drive #04-04 Haw Par Technocentre Singapore 149598 Singapore www.surfgold.com	TH	Baht THB		31	Thailand	Thai	Yes	Thailand	Thai	4 to 5 weeks	Merchandise
	Turkey	Istanbul	Accor Services Turkey Talatpasa Cad. No:5, Gültepe - Levent 34413, Istanbul Turkey www.accorservices.com.tr	TR	Lira TRY	1	8	Turkey	Turk	Yes	Germany	German / English	4 to 5 weeks	Merchandise
	UAE (Dubai partner)	Dubai	Dubai	AE	Dirhan AED	1	5	UAE (Dubai)	English / Arabic		N/A	N/A	N/A	Vouchers

UK	Chester	Accor Services Capital Incentives Carlton House, Sandpiper Court, Chester Business Park, Chester, CH4 9QE United Kingdom www.capital-incentives.co.uk	UK	Pounds GBP	1	17	3	UK	English	Yes	UK	English	4 to 5 weeks	Vouchers
Uruguay	Montevideo	Accor Services Uruguay Luncheon Tickets SA José E: Rodó 2123 Montevideo Uruguay www.accor-services.com.uy	UY	Peso UYU	1		10	Uruguay	Spanish	Yes	Argentina	Spanish	4 to 5 weeks	Vouchers
Venezuela	Caracas	Accor Services Cestaticket Calle Pantin, Urb. Estado Leal, Edificio Zulli, Piso 2, Chacao, Estado Miranda Caracas 1060 - Venezuela www.cestaticket.com.ve	VE	Bolivares Fuertes VEF	1		5	Venezuela	Spanish	Yes	Mexico	Spanish	4 to 5 weeks	Vouchers

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